

Requirements for accessing FileMaker WebDirect to On-Guard

Your On-Guard is running on a FileMaker Server 19

FileMaker Server 19 Browser Requirements:

Desktop browsers	Mobile browsers
Safari 13.x minimum	Mobile Safari on iOS 13 minimum
Chrome 80 minimum	Chrome 80 minimum on Android 7.x minimum
Microsoft Edge 44	
New Microsoft Edge 80	

To work with a published FileMaker WebDirect solution, web users need:

- access to the Internet or an intranet.
- IP address or domain name of the FileMaker Server deployment that hosts your solution.
- Web browser that has JavaScript enabled.
- Cookies and pop-ups must not be blocked.

Important: Once a web browser connects to a FileMaker Server deployment using HTTPS and HSTS, the browser refuses all HTTP requests from that deployment's hostname. To accept HTTP requests from that hostname, clear the web browser's history, cache, and HSTS cache.

If you are behind a firewall, make sure it is not blocking the following ports.

Ports that must be open:

80

8080

443

Some Virus checkers may interfere with the connection.